



ANNUAL REPORT

2015-2016

For over 40 years, New Castle County Head Start, Inc. (NCCHS) has provided high quality, comprehensive early education and family support services to New Castle County residents. I would like to recognize the dedication and commitment of the staff members, Board of Directors, Policy Council members, parents and volunteers who, together, have helped accomplish the following:

- National ranking in the Top 10% among all Head Start agencies in the country for Classroom Quality by the Federal Department of Health and Human Services,
- 5 STAR Rating, the highest possible rating, for all NCCHS centers, awarded by the Delaware State Quality Rating and Improvement System, and
- 25 years of successful independent financial audits with no findings.



Every entity evaluating NCCHS concurs the program is among the very best in the field of early childhood education.

NCCHS is also committed to meeting the changing needs of the community and has recently announced the following service expansions:

- New Early Head Start services for pregnant women and children ages birth to 3 years (fall 2016),
- Additional program hours for extended Head Start services at the Lambson center (fall 2017),
- Literacy program improvements funded by a grant from the Delaware Community Foundation (2016-2017), and
- New financial coach funded through a partnership with the Stand by Me financial empowerment program to help families achieve financial stability (2016-2017).

Thanks to all who support NCCHS! Please know that we are proud to be part of the New Castle County community and will continue to build partnerships for the benefit of our most precious resources...our children and families.

Jeffrey E. Benatti
NCCHS Executive Director



New Castle County Head Start, Inc. is a nonprofit organization dedicated to enhancing the cognitive, social, emotional and physical well being of children and families in New Castle County, Delaware. Since 1977, the program has provided early childhood education services to over 20,000 eligible children and families funded through grants from the Federal Department of Health and Human Services and the Delaware Department of Education.

2015-2016 BY THE NUMBERS

- 737** Number of children served with a 100% average monthly enrollment
- 126** Number of children served in the full day program
- 686** Number of families
- 371** Number of NCCHS students enrolled in kindergarten for fall 2016
- 93** Number of classroom staff
- 53%** Percentage of staff who are current or former parents of NCCHS children
- 100%** Percentage of classroom teachers with a bachelor's degree or higher
- 100%** Percentage of teacher assistants with a Child Development Associate credential or an associate's degree
- 93%** Percentage of children whose families incomes fall at or below the federal poverty guidelines
- 83%** Percentage of children who received medical screenings
- 80%** Percentage of children who received dental screenings
- 18,434** Number of service hours provided by parents and community volunteers
- 1,218** Number of volunteers, of which 676 were parents of current or former NCCHS children
 - 2** Number of parent/teacher conferences per child
 - 2** Number of teacher home visits per family
 - 1** Number of visits to kindergarten classrooms

Head Start Student Demographics

Gender

Male	50%
Female	50%

Age

3 years	43%
4 years	57%

Students with a Disability

With	9%
Without	91%

Family Income Level

At or below poverty	93%
Above poverty	7%

NCCHS demographic data for 2015-2016



DID YOU KNOW?

NCCHS is now enrolling income eligible families for the new home-based Early Head Start program serving pregnant women and children ages birth to 3 years. Call (302) 452-1500 for more information.

2015-2016 KEY ACCOMPLISHMENTS

Program Accomplishments and Parent Activities

- ✓ Successfully completed application requirements for a \$10,000 literacy grant from the Delaware Community Foundation. The Foundation will award another \$10,000 literacy grant to NCCHS in 2016-2017.
- ✓ Met all requirements to maintain status as a grant recipient with United Way of Delaware.
- ✓ Received a \$2,500 grant from M&T Bank to purchase curriculum supplies.
- ✓ Completed CLASS training certification for two center coordinators. CLASS is the Office of Head Start's classroom quality management tool.
- ✓ Continued a partnership with \$tand by Me financial empowerment program to help NCCHS families achieve financial stability.
- ✓ Purchased vision screening equipment for all centers.
- ✓ Received a \$2,500 grant from Principal Financial Group to purchase audiometers for student hearing screenings at all centers.
- ✓ Celebrated National Head Start's 50th Anniversary with events and activities at centers.
- ✓ Installed a security system at the Absalom Jones and Marshallton centers.
- ✓ Expanded the summer program by adding a classroom at the Absalom Jones center.
- ✓ Replaced kitchen equipment at Claymont, Marshallton and Rose Hill centers.
- ✓ Hosted numerous parent trainings on a variety of topics including disabilities, mental health, oral health, car safety, pedestrian safety, Head Start curriculum, food and nutrition education, kindergarten transition, healthy living and fine motor development.
- ✓ Offered parent educational courses including Training for Early Care and Education (TECE), English as a second language (ESL), General Education Development (GED) and Re-wire to Rehire resume writing and interview training.



2015-2016 School Readiness Goals

NCCHS School Readiness Goals are specific program focus areas for the academic year to improve student readiness for kindergarten. These goals are established by the NCCHS Leadership Team who reviews, aggregates and analyzes data from student and teacher assessment tools. Domain areas with low growth are considered a priority.

In addition, the NCCHS curriculum is aligned with the State of Delaware's standards and expectations for children entering into kindergarten. Each student's developmental progress is regularly assessed throughout the school year and learning activities are individualized to assure every child is ready to enter kindergarten.

The 2015-2016 School Readiness goals are:

- Number Concepts & Quantities
- Reasoning & Problem Solving
- Geometry & Spatial Sense
- Persistence & Attentiveness
- Early Writing
- Fine Motor Skills
- Social Relationships
- Expressive Language

What Is a Typical NCCHS Household?

57% Children live in single parent household, 43% live in two parent households

28% Primary caregivers work full-time, 18% work part-time

24% Two parent households with 3 or more children

22% Single parent households with 3 or more children

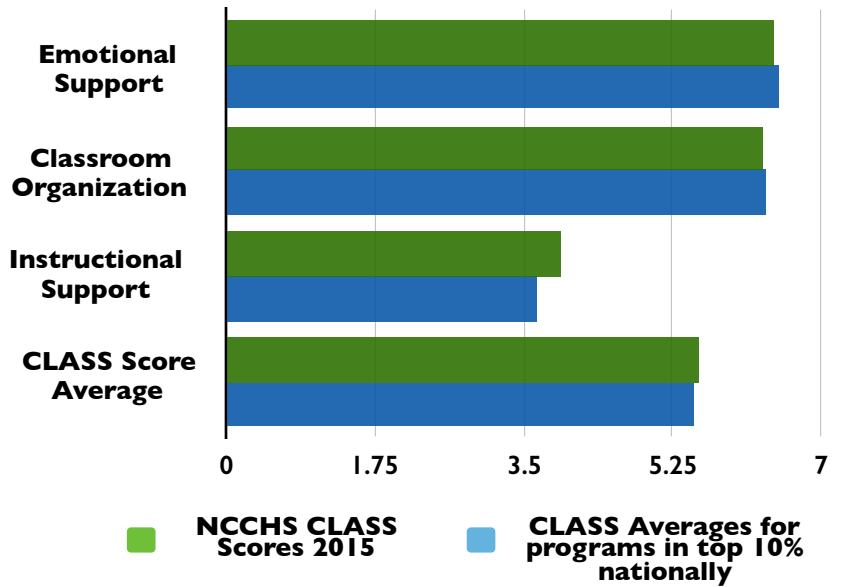
NCCHS household data for 2015-2016

2015-2016 Key Outcomes

Head Start CLASS Outcomes

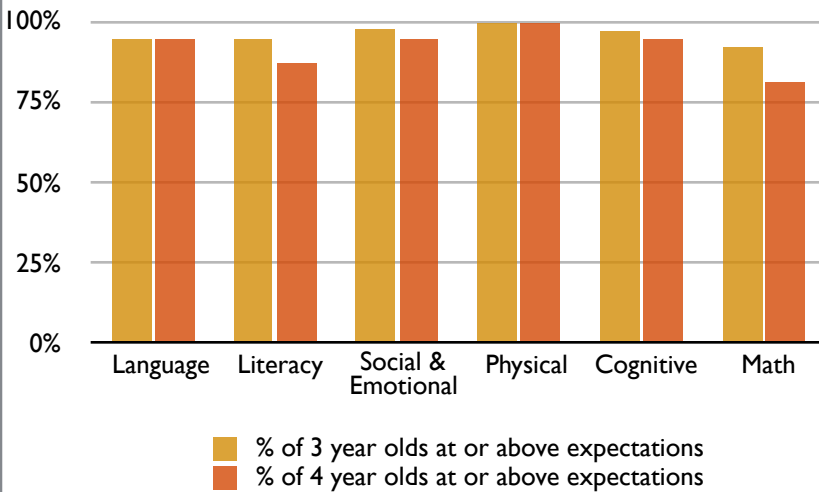
The Office of Head Start (OHS) uses the CLASS tool to measure and monitor classroom quality. All Head Start grantees are subject to a detailed Monitoring Review by OHS during their grant period. New Castle County Head Start, Inc. received a favorable OHS Monitoring Review in February 2014. The review identified NCCHS sensory screenings system to be noncompliant. The issue was immediately corrected and approved by OHS in October of 2014.

NCCHS CLASS scores are at or above the highest 10% of scores for all national Head Start grantees in 2015. The bar graph compares NCCHS CLASS scores to the average CLASS scores of Head Start programs performing in the top 10% nationally.



NCCHS Student Outcomes

NCCHS assesses students three times a year. The bar graph below shows the percentage of students at or above expectations in the essential domain areas at the end of 2015-2016 academic year.



2015-2016 AUDITED FINANCIALS

Statement of Financial Position

ASSETS	2016
Cash and cash equivalents	\$ 150,270
Grants receivable	185,932
Employee receivable	1,175
Prepaid rent	29,929
Prepaid insurance	25,520
Other assets and prepaid expenses	10,278
Property and equipment, net	<u>492,589</u>
TOTAL ASSETS	\$ <u>895,693</u>
LIABILITIES AND NET ASSETS	
LIABILITIES:	
Accounts payable	\$ 108,258
Accrued salaries and compensated absences	126,230
Payroll taxes and withholdings payable	<u>13,474</u>
Total Liabilities	<u>247,962</u>
NET ASSETS:	
Unrestricted - Board-designated	69,586
Unrestricted - undesignated	561,397
Temporarily restricted	<u>16,748</u>
Total Net Assets	<u>647,731</u>
TOTAL LIABILITIES AND NET ASSETS	\$ <u>895,693</u>

Statement of Activities

UNRESTRICTED SUPPORT AND REVENUE	2016
Federal grants:	
Head Start	\$ 4,010,521
Training and technical assistance	54,632
Child and Adult Care Food Program	431,967
State grants	1,059,039
Contributions - cash	26,250
Contributions - in-kind	521,263
Purchase of care - parent co-pay	53,849
Interest income	100
Net assets released from restriction	<u>15,752</u>
TOTAL SUPPORT AND REVENUE	<u>6,173,373</u>
EXPENSES	
Program	5,360,213
General and administrative	<u>859,487</u>
TOTAL EXPENSES	<u>6,219,700</u>
CHANGE IN UNRESTRICTED NET ASSETS	<u>(46,327)</u>
TEMPORARILY RESTRICTED NET ASSETS	
Contributions - cash	32,500
Net assets released from restriction	<u>(15,752)</u>
CHANGE IN TEMPORARILY RESTRICTED NET ASSETS	<u>16,748</u>
CHANGE IN NET ASSETS BEFORE NONOPERATING ACTIVITIES	<u>(29,579)</u>
NONOPERATING ACTIVITIES	
Loss on disposal of assets	<u>(8,985)</u>
TOTAL NONOPERATING ACTIVITIES	<u>(8,985)</u>
CHANGE IN NET ASSETS	<u>(38,564)</u>
NET ASSETS, BEGINNING OF YEAR	<u>686,295</u>
NET ASSETS, END OF YEAR	<u>\$ 647,731</u>

A fully audited financial statement as of July 31, 2016, prepared by Barbacane, Thornton & Company LLP, is available on file at New Castle County Head Start, Inc., a 501(c)(3) nonprofit organization.

NCCHS 2015-2016 Budget

Revenue

HHS - Head Start - PA 22	\$4,010,521
HHS - Training - PA 20	\$ 54,632
USDA - Food Refunds	\$ 441,120
State of DE - Head Start	\$ 468,600
State of DE - Purchase of Care	\$ 329,660
State of DE - Stars	\$ 201,295
United Way Contributions	\$ 2,500
United Way Grant	\$ 17,543

Total Revenue \$5,525,871

Expenditures

Salaries	\$2,788,805
Fringe Benefits	\$1,384,171
Supplies	\$ 417,006
Contractual	\$ 291,243
Other	\$ 644,646

Total Expenditures \$5,525,871

Net \$ 0

NCCHS budget for fiscal year ending 7-31-16



2015-2016 DONORS & PARTNERS

NCCHS Top Volunteers

New Castle County Head Start, Inc. would like to thank the many parent volunteers for their time and service during the academic year. Each year a special recognition is given to the Top Volunteer of the Year, or the parent with the most volunteer hours of all the centers.

Congratulations to Patricia Bernal from Marshallton, the 2015-2016 Top Volunteer of the Year, with 216 volunteer hours. The individual center volunteer winners were Hilda Ramos from Absalom Jones; Sarabjit Sanghera from Bear; Sequoia Barkley from Claymont; Patricia Sanchez-Aguilar from Lambson; Ana Garcia Aguilar from Manor Park; Oriana Rodriguez Abreu from Newark; and Judy Allen from Rose Hill.

NCCHS Board of Directors



NCCHS would like to thank the Board of Directors for their time and service to the program. Pictured above are (L-R) Jeff Benatti, *Executive Director*; Joyce Kornegay; Eric DeFeo; Grettel Huber; J.D. Lee, *Chairperson*; Donzell Harmon; Bill Brady; Carroll Shannon; Anthony Longo; and Leslie Lee, *Vice Chairperson*.

Not Pictured are Marty Carlino, Donald Goldberg, Faith Mwaura, *Secretary* and Michael Mood, *Treasurer*.

NCCHS Board of Directors as of 12-7-16

Donors

JPMorgan Chase
William and Monica Glick
United Way Campaign

In-Kind Donors

Becker School Supplies
Delaware Children's Museum
Delaware Museum of Natural History
First State Safety Services, LLC
Greenlane
Juggling Hoffmans
Lakeshore
PNC Bank
Sigma Data
Winterthur Museum

Partner Organizations

Appoquinimink School District
Brandywine School District
Center for Child Development
Christina School District
Colonial School District
Delaware Department of Education
Delaware Health and Social Services
Delaware Museum of Natural History
Delaware Skills Center
Delaware Technical and Community College, Education Program
Delaware Technical and Community College, Nursing Program
Foster Grandparents Program
New Castle Vocational Technical School District
Read Aloud Delaware
Red Clay School District
Springfield College
State of Delaware \$tand By Me
University of Delaware, Cooperative Extension College of Agriculture Resources
University of Delaware, Delaware Center for Teacher Education
University of Delaware, Department of Health and Nutrition
University of Delaware, Office of Clinical Studies
Winterthur Museum & Country Estate
United Way Days of Caring

LOOKING AHEAD AT 2017 & BEYOND

- ➔ Launch Early Head Start (EHS) services for pregnant women and children ages birth to 3 years in New Castle County, Delaware. The new EHS program provides weekly child-focused home visits by NCCHS staff to promote the parents' ability to support the child's physical, cognitive, social and emotional development.
- ➔ Incorporate changes to NCCHS operations to comply with new Head Start Performance Standards released by the Office of Head Start in 2016.
- ➔ Complete reassessment by the State of Delaware's Quality Rating and Improvement System to receive the highest 5 STAR rating at all centers.
- ➔ Add summer program services at the Lambson center to expand the number of program hours from 640 to 1,200 hours for 75 Head Start children.
- ➔ Increase full day services at the Claymont center by adding one year-round classroom for 18 students.
- ➔ Use grant funds to improve playground equipment at the Rose Hill and Lambson centers.
- ➔ Expand partnership with the \$tand by Me financial empowerment program to fund a financial coach dedicated to training and educating NCCHS parents and staff members.



DID YOU KNOW?

National Head Start celebrated its 50th Anniversary in 2015. Since 1965, more than 32 million children have benefitted from Head Start services. NCCHS joined the national celebration by hosting events at centers. Pictures on this page are from the anniversary celebration at the Marshallton center on October 15, 2015.

2015-2016 Advisory Committees

NCCHS thanks the many parents, staff and community volunteers who serve on the Head Start advisory committees. The committees serve an important role in the agency, working closely with the program coordinators in planning and evaluating the Head Start services.

Heidi Beck
Dara Dupont
Karen Kozlowski
Amber Shelton
Alexis Teitlbaum
Jeri Turner
Marleen Waples
Lynette Williams

Peg Bradley
Vanessa Harper
Lee Renee Lucas
Cindy Shermeyer
Jim Thornton
Tammy Wales
Tony Watson
Joan Wolf

2015-2016 Policy Council

NCCHS would like to thank the 2015-2016 Policy Council members for their time and service to the agency. The Policy Council is the parent governing body of Head Start which works closely with the Board of Directors and Executive Director to establish policies and practices related to the program.

Cierra Beck
James Burch
Claudia Fuentes-Ruiz
Najah Lawrence
Nora Mickowski
Florence Palmer
Tiara Raymond

Timu Briscoe
Stephen Chase
Ana Garcia
LaTysse Mckinzie Mack
Monique Murphy
Hildas Ramos
Oriana Rodrigues Abreu

New Castle County Head Start, Inc.

Administrative Office
256 Chapman Road, Suite 103
Newark, Delaware 19702

T: (302) 452-1500

F: (302) 452-1509

www.ncchs.org

www.facebook.com

Center Locations

Absalom Jones

310 Kiamensi Road
Wilmington, DE 19804
(302) 999-8480

Bear

931 Corbitt Road
Bear, DE 19701
(302) 832-2212

Claymont

3301 Green Street
Claymont, DE 19703
(302) 792-9065

Early Head Start

1 Bassett Avenue
New Castle, DE 19720
(302) 395-9677

Manor Park

1 Bassett Avenue
New Castle, DE 19720
(302) 328-9454

Marshallton

310 Kiamensi Road
Wilmington, DE 19804
(302) 225-3790

Lambson

19 Lambson Lane
New Castle, DE 19720
(302) 655-5070

Rose Hill

19 Lambson Lane
New Castle, DE 19720
(302) 654-9995

DID YOU KNOW?

NCCHS provides a comprehensive early education program to over 700 children, birth to age 5, at no cost to parents each year. The majority of enrollment spaces are reserved for children from families with incomes at or below the federal poverty level. All children are welcome including those with developmental delays or disabilities.

Volunteer or Donate Today!

NCCHS depends on community support by way of monetary or in-kind donations and volunteers to deliver excellence in early childhood education to over 700 children.

- **Volunteer in a Head Start classroom** - Volunteers provide critical classroom and individual student support. Interested in becoming a volunteer? Call the Administrative Office at (302) 452-1500 or complete the contact us form on the website www.ncchs.org.
- **Provide an in-kind donation** - NCCHS relies on donations of goods and services by generous individual, corporate and community donors. For more information on in-kind donations, please contact the Administrative Office at (302) 452-1500.